



# Communication solutions for today's modern workers

Are you ready for the next generation?

# Prepare for the next generation of technology

The way we work is constantly evolving and the rapid development of communication technology has helped to enable this.

The idea of a traditional 9-5 workplace has changed forever. Sitting at a desk is becoming less of the 'norm', and the next generation of workers want flexibility. New communication technologies have fuelled the evolution of flexible working and enabled greater mobility. Workers can now work where and how they like and still enjoy the same level of interaction as if they were in an office.

Whether it's specialised mobile devices, noise cancelling headphones, modern huddle spaces for on-the-fly meetings or docking stations for quick access, we've got a solution for every type of worker.

## VoIP – Developing the way we communicate

A VoIP (Voice over Internet Protocol) system is the modern way to communicate. It gives you everything a traditional phone system does but with one crucial difference: it's hosted in the cloud. And that means you spend less money on hardware and maintenance. A cloud-based phone system also gives you much more flexibility because you can take and manage calls not just from your desk phone, but from your computer and your mobile. So you can use all of the features of the office system wherever you are. With VoIP, you'll never miss an important call again.



BT offers a range of VoIP phone systems that are hosted in the cloud for flexibility, agility and powerful call-management features:

### BT Cloud Phone

This clever plug'n'play phone system is designed for the small business that wants all the powerful features of a traditional system, but none of the fuss of running one.

[Learn more](#)

### BT One Phone

Acts like a mobile, thinks like a phone system. Replaces your desk phone and mobile with one device that switches between your office and mobile networks seamlessly.

[Learn more](#)

### BT Cloud Voice

This sophisticated, flexible system is managed through an online portal. Your phones are your only on-site hardware, giving you low upfront costs and installation fees.

[Learn more](#)

## Can your business support today's different working styles?



### The on-the-road worker

Whatever it is that keeps them on the road, these workers need to stay connected and enjoy rich audio and video experiences wherever they're working - be that on-site, in the car, whilst commuting or in a hotel lobby.

They need devices that are easily portable and sometimes need to be discreet. They must be reliable, have all-day battery life and let you hear and be heard - even in busy public spaces.



### The multiple office worker

Whatever office they're working from, it's probably noisy! Hot-desks, landing zones, huddle spaces and open plan offices all encourage collaboration, but they also increase noise levels and distraction.

Office workers need super-secure devices that cut through all this, allowing 100 per cent immersion in their own voice and video interactions and maximum productivity. Easy docking solutions on desks, plus huddle spaces for quick meetings are a must.



### The home worker

Whatever their reasons for working from home, this employee needs to look, hear and sound like they're in the room.

With a fast, secure and reliable internet connection and just a few well chosen devices and accessories, the home worker can achieve big things from the smallest of home office spaces.

**Want to talk to someone about your voice technology and how you can unify your communications? Call us on: 0370 429 3090**

## Reinvent the meeting life cycle with Microsoft Teams

The meeting life cycle—from scheduling to follow-up—can be difficult to manage. Microsoft Teams helps automate the full life cycle of meetings and saves you time so you can be focused and empowered to get more done.



### Meet with anyone, anywhere

Host online meetings—1:1, teams, live events up to 10,000 people—with consistent experiences across platforms<sup>1</sup>.



### Meet with intelligence

Make online meetings more effective by sharing context and content and leveraging AI for assistance.



### Meet with confidence

Get high-quality audio, video, and screen sharing, and the same security and compliance of Microsoft 365.

**Contact our IT Specialists today on 0370 429 3090 to learn more about Teams and upgrade your current Microsoft package**



# Microsoft Teams - The complete collaboration tool

Microsoft Teams is the ultimate collaboration tool. It brings people, conversations, content and tools together in one place.

Teams brings everything together in one shared workspace so you can chat, meet, share files and collaborate no matter what kind of worker you are and where you're working from.

With Teams you can connect with people inside and outside your organisation. Teams allows you to have a conversation right where the work is happening, whether co-authoring a document, having a meeting, or working together in other apps and services. Teams is the place to have informal chats, iterate quickly on a project, work with team files, and collaborate on shared deliverables.

**Learn more about how Teams works**

[Watch now](#)



### Effective communication

Get your team on the same page with group chat, online meetings, calling and web conferencing. If one employee is working from home and one from the office, the way they communicate will be efficient and effective due to the power of Teams.



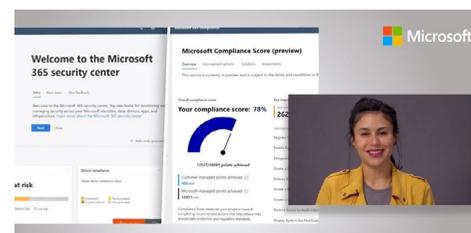
### Customise your workspace

Add in and work on your favourite Microsoft and third party services to keep your business moving forward.



### Working better together

No matter where you or an employee is located, this won't pause the workflow as with Teams you can share files with Microsoft 365 Apps – Word, PowerPoint, Excel and SharePoint.



### Keep your team secure

Get end-to-end security, administrative control, and compliance—all powered by Microsoft 365.

[Things you need to know](#)

# Headsets for today's workers

## Managing noise to maximise communication and productivity

In today's modern workplace, everyone has their own style of working – whether that be in the office, at home, in a coffee shop, commuting to work or just on the go. With all the flexibility today's workers have in the way they work, devices must enable them to complete their day to day tasks without the distractions that come with working on the go in public areas. We can't always control the environment and the noises around us, but we can give you control over your conversations.

## Poly. One to one, one to many, many to many.

Poly, previously Plantronics and Polycom, are recognising, accommodating and nurturing the various work styles that come with modern working. They've designed products to fit flexible working that inspire and enhance performance no matter where you are.

The open office and flexible working isn't going anywhere, but Poly can swoop in with technology to save the day. Say goodbye to the background noise around you and hello to immersive, active noise cancelling Bluetooth headsets from Poly.



Nearly a third of employees in open offices report that distractions cost them one hour or more of productive work time every day!

### On-the-go

You need a headset with adaptive noise cancelling to allow reliable call clarity and communication on the go.

**We recommend:**  
[Voyager 5200](#)

### Flexible Office

You need a business-ready Bluetooth® headset with earbuds that can multitask as well as you do and keep you connected.

**We recommend:**  
[Voyager 6200 UC](#)

### Standard Office

You need a headset that lets you work on a variety of devices seamlessly, communicate and focus on your conversations in the office.

**We recommend:**  
[Blackwire range](#)



[Things you need to know](#)

## Plantronics Manager Pro

### Maximise the value of your headset investment.

Professional-grade headsets play a key role in businesses today, allowing employees to connect and collaborate anytime, anywhere. For users, the ideal headset is something they barely notice, until it isn't working optimally.

Plantronics Manager Pro is an analytics and change management solution for IT to manage and drive the communication experience, centrally. It makes it easy to gain insights, troubleshoot and manage headsets connected to any device.



### Intelligent

Monitor and drive adoption of communications platforms



### Fast

Instant remote device change management from the browser



### Simple to use

Browser interface makes it easy to manage from anywhere



### Insights

View telemetry data from supported Plantronics headsets for deeper insights



### Any device

Manage headsets connected to computers or mobile devices



### Plantronics APIs

Access your data for inclusion into existing applications



Call our dedicated UC Specialists today on: **0370 429 3090**

[Shop the full Poly range](#)

## Jabra Evolve. Sound that's engineered for you



The Evolve series is a professional range of headsets designed to allow concentration in the open office, offsite, or when working on-the-go. Best-in class noise cancellation enhances productivity, and premium speakers deliver amazing sound for calls and music. The Evolve series is compatible with all leading UC platforms.



87 per cent reported increased productivity when using a Jabra audio solution<sup>1</sup>.

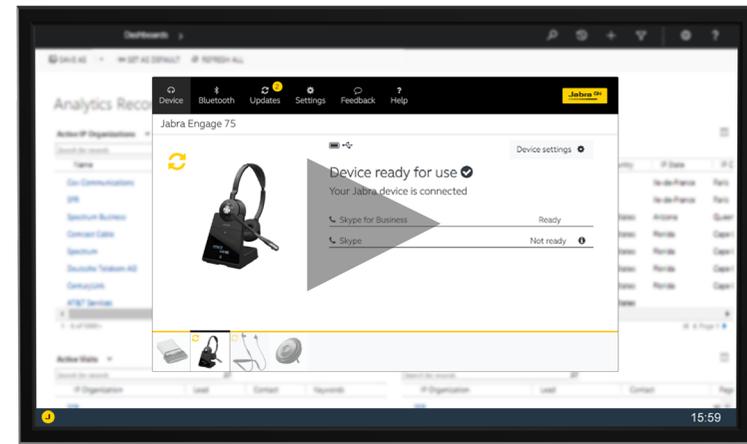


## Jabra Direct

### Engineered to optimise and personalise your headset

Jabra Direct makes sure that your headset always has the latest firmware, guaranteeing you'll have the most up-to-date features, bug

fixes and easy access to compatibility updates. With the user-friendly Direct Dashboard, staying current has never been easier.



### Desk worker

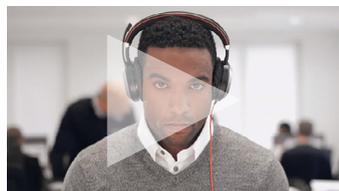
Desk worker Freddie chooses the [Jabra Evolve 80](#). Engineered to be the best headset for concentration and communication in the open office.

### Home worker

Home worker Hannah chooses the [Jabra Evolve 65](#). Engineered for multi-tasking, this professional wireless headset lets you connect simultaneously to two devices to enhance communications.

### Road worker

Road worker Tony chooses the [Jabra Evolve 65e](#). Engineered to deliver professional UC-certified sound on the go.



[Things you need to know](#)

### Personalise your headset

Working in the office, from home, from a café, or during your daily commute? Everyone has different ways of working, which is why Jabra Direct gives you the ability to adjust your audio protection levels, sidetone, and music settings.

### Control calls from your headset

Jabra Direct allows for remote call control of softphones. This means if you're using Microsoft Skype, Cisco Jabber, Avaya, or other supported platforms, you can control calls directly from your headset's buttons. So, you control how you work, and how you use your headset.

Call our dedicated UC Specialists today on: **0370 429 3090**

Shop the full Jabra range

# Meeting room solutions for today's workplace

Experience meetings like you're in the room, from anywhere

Working in a different building to colleagues or connecting with external stakeholders can often be difficult. When a meeting needs to take place but you can't get there in person, it can slow down decision making and impact your competitive edge.

With today's modern devices enhancing communication, you can experience meetings like you're there in person without ever leaving the warmth of your office.

## Jabra PanaCast



Jabra PanaCast is a 180° panoramic-4K plug-and-play video solution designed to improve meetings in huddle rooms. This technology

creates a more natural, human perspective for your video calls. Jabra PanaCast can turn any meeting space into a video conferencing suite.



Shop now

### Inclusive meetings

Panoramic-4K video uses three 13-megapixel cameras and patented real-time video stitching to give 180° coverage. This creates a more natural, inclusive view of the room. Pair with Jabra Speak for rich audio too.

### Intelligent video technology

Intuitive camera technology adjusts the view to include everyone in the conversation as they join and start speaking. The video quality also adjusts automatically, even under varying lighting conditions.

### Instant collaboration

Plug-and-play technology lets you collaborate with others quickly and easily. Jabra PanaCast is a great way to bring hassle-free video and audio to your meeting rooms and optimise how they're used.

### Versatile compatibility

Jabra PanaCast is compatible with all leading video and audio conferencing solutions. It's certified for use with Microsoft Teams and works with Zoom, Cisco Webex and many more communication platforms.

## Poly Studio



Put the days of frustrating video-conferencing experiences behind you. Reject lousy audio and video. Insist upon hearing and seeing everyone clearly.

Poly Studio makes it all possible with:

- A 120 degree field of view and four built-in speakers
- Simple USB connectivity keeps technology in the background
- A business-class solution to small-room workers
- True 4k allowing sitting and standing participants to be seen



Shop now



Best In-class audio with AudioBlock

- The absolute best audio quality and voice clarity in its class
- Distracting sounds are eliminated by a patented [NoiseBlock](#) technology
- Enjoy smart-camera experiences on every call
- Everyone in the room can be understood clearly with up to 12-foot microphone pickup



Dynamic video with Speaker tracking

- Be more productive on both ends of your video conference with a smart camera that automatically frames the room or tracks the person speaking for deeper engagement
- Simple to manage and deploy with remote management



Simple to manage and deploy

- Keep outside conversations out of your calls with [Acoustic Fence](#), which captures only the voices within a defined space

Call our dedicated UC Specialists today on: 0370 429 3090

# Modern audio solutions for today's meetings

The future is here. Equip your employees with the right tools and practices to make communications more productive during meetings.

## HP Elite Slice G2



Prepare your workplace for the future with the HP Elite Slice G2. It's a small form factor PC that's built for the communication and collaboration needs of today's work environment.



Simplify meetings with stress-free setup, an intuitive interface and crisp audio on HP's versatile Teams Room System<sup>1</sup>.

### Simple, flexible setup

Easily add attendees and share content with one-touch of the anti-glare screen on the dual-position HP Slice 2.0 centre of Room Control.

### Stress free, worry free

Get set up quickly with hassle-free installation and intuitive user operation - no assembly or specialised skills required. Easily manage, deploy and secure your meeting room system.

### Crisp, clear audio and video

Isolate voices with advanced HP Noise Cancellation and superior sound for you and them. With Bang and Olufsen audio cast your team in the best light with optional cameras<sup>2</sup>.



## Redefine meetings



### Physical security

Keep your device safe and secure in the conference room with the tamper proof port cover and cable lock or the optional VESA Plate mounting<sup>3</sup>.



### One-touch control

With flexible display and two different tilt positions, enjoy on-demand calling and content sharing with one-touch on the Center of Room Control.



### HP Sure Start<sup>4</sup>

Checks your BIOS every 15 minutes to detect attacks and corruption, then self-heals automatically.



### Performance

7th Gen Intel® Core™ processor<sup>4</sup> & Windows 10<sup>5</sup>.

Shop now

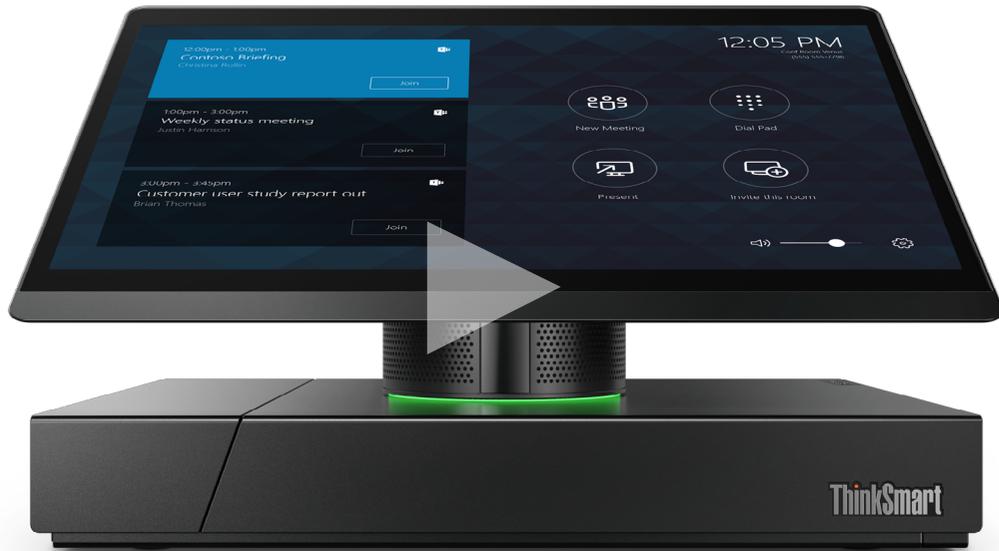
Find the perfect meeting room solution for your needs.  
Contact our IT Specialists today on 0370 429 3090

[Things you need to know](#)

**Simplify meetings and maximise productivity**

ThinkSmart Hub elevates your workplace with smart solutions that create a productive workforce.

Meetings are time consuming enough without trying to get the technology to work properly. The average delay is around 10 minutes, but with the ThinkSmart Hub, you can avoid costly late starts. As audio and video is already connected, simply hit one button and everyone can begin collaborating instantly from wherever they are. Hear what everyone has to say, loud and clear.



Now you can activate your meeting with one click on the integrated 360° rotatable screen to begin collaborating right away. Enjoy rich and powerful sound for the whole room with Dolby® Premium tuned speakers, and clear speech for participants from anywhere in the room. The ThinkSmart Hub 500 is the only device needed in a small/huddle room; no need for external microphones, speakers and display to manage the meeting.



Meetings start faster with one click



Superior audio and video performance powered by an Intel® Core™ i5 processor



Better collaboration with Skype for Business on Windows 10 IoT

Shop now

# All in one collaboration devices - simplifying meetings

Different workstyles call for different communication and collaboration solutions.

With a complete all in one device employees can collaborate and communicate in a variety of different ways. They'll have the power to share documents, voice and video call and chat on Teams.

## Acer Chromebase All-In-One - a complete solution for meetings



Powered by Intel® Core™ i7 and Google's Chrome OS, the elegantly styled touch All-in-One is the ideal video conferencing system. With 5MP webcam, dual microphones and speakers, it's the perfect solution for small and medium sized spaces.



### Easier collaboration

Remotely collaborate and engage with colleagues and customers as though they're in the same room. Through a combination of Hangouts™ Meet, a 5MP webcam and dual microphones and speakers, users can make highly detailed web calls and host meetings arranged and scheduled using Gmail™ and Google Calendar™.



### Always secure and up to date

Automatic updates keep your data secure with Chrome OS™'s multiple levels of security. Chromebases use the principle of "defence in depth" to provide multiple layers of protection, so if any single layer is bypassed, others are still in effect. Also included is 24/7 support from Google.



### Ideal for enterprise business

Chrome OS™ provides a more streamlined experience for customer-facing scenarios and shared workstations. Access to applications is simpler thanks to faster boot times, increased security and easier networked/cloud management.

Shop now

Find the perfect meeting room solution for your needs. Contact our IT Specialists today on 0370 429 3090

## Microsoft Surface Hub - Built for team collaboration



### Team collaboration fuelled by Windows 10

Enjoy the power of a fully integrated Windows 10 device designed for Teams. All-in-one Surface Hub 2S natively runs your must-have Microsoft and business apps. Incredibly high resolution and amazing graphics performance deliver vibrant, crisp, and clear images and video on the thin, light 50" display.

Collaborate and work together wherever you are with Surface Hub 2S, the do-it-all digital whiteboard, meetings platform and collaboration device packing the power of Windows 10. Now it's easier than ever to keep the teamwork flowing – all on a thin, light and mobile device that goes wherever your ideas take you.

### Communication can be brought to life with Teams on the Surface Hub:

- Design a collaborative culture at work
- Share meeting recordings and notes
- Access previous meeting notes and recordings
- Chat with employees and external people



4K+

PixelSense™ Display resolution

61.6 lb

with 15mm bezels

i5

quad-core 8th Gen Intel® Core™ processor



### Design a collaborative culture at work

The best way to create is to brainstorm with others. Increase innovation, employees' skills, and remote teams' efficiency with a culture of collaboration. Create it with flexible workspaces and the right technology.

### Bring remote teams together

With one-touch start, scheduled or spontaneous, everyone is seen and heard with 4K Surface Hub 2 Camera<sup>1</sup>, far-field mics, crystal-clear speakers, and a brilliant, 4K+ resolution screen.

### Designed for the modern workplace

Make any place a teamwork space. Thin and sleek, Surface Hub 2S integrates into any workspace for any user. From conference rooms to open spaces, go wherever ideas strike with the mobile stand and battery<sup>2</sup>.

16

17



Contact our IT Specialists today on **0370 429 3090** to learn more about the Microsoft Surface Hub

[Things you need to know](#)

# 5G - The next generation of mobile communication

5G is a major transformation in mobile technology



18

You'll get faster speeds, enjoy more instantaneous connections, and get a more reliable experience in busy areas at peak times. 5G on BT Mobile is available in 50 large towns and cities, and is continuously rolling out.

As the technology matures, 5G will unlock a wealth of exciting possibilities for numerous industries including: automotive, transport, health, social care, broadcast and entertainment<sup>1</sup>.

## The benefits of 5G:

### Faster speeds, better quality

5G gives you faster mobile speeds than ever before, making everyday tasks on your 5G-ready smartphone feel super-quick.

### Greater capacity

With 5G, our network will give you a more reliable connection in the busiest places and at the busiest times.

### Instant connection

5G gives you an almost instant internet connection. So whether you want to play a video, load an app, or control smart devices in your home, everything feels super-quick with 5G.

**5G offers faster downloads, less lag and less buffering.**

[Things you need to know](#)

Learn more about 5G on BT Mobile

Learn more

## Samsung 5G devices

**SAMSUNG**

Samsung have recently launched new devices which are supported by 5G, the new generation of mobile communications. 5G is redefining fast, with blazing speeds 3x quicker than 4G, lower lag times, and much faster connections<sup>1</sup>.

Samsung are proud to be pioneers of this exciting technology, and already have four 5G-ready mobile phones to choose from. In fact, in 2019 over half of all 5G phones bought worldwide were Samsung phones<sup>1</sup>.

Stay connected, always. 5G will mean you can connect all your devices, so you can be always on, no matter where you are<sup>2</sup>.



### S20

The new 5G-ready Samsung Galaxy S20 is the most business-focussed premium Galaxy phone yet—providing all the on-the-go power you need to optimise your day<sup>3</sup>. The Galaxy S20 utilises high-speed hardware and a Neural Network processing unit that integrates with 5G<sup>4</sup> and Wi-Fi 6 to stream data faster and with ultra-low latency.



Shop now

### Galaxy Note 10+

The future-ready Galaxy Note 10 family seamlessly combines powerful technology and defence-grade Knox security to think, and act, as fast as you can. High-speed hardware and a Neural Network Processing unit integrates with faster 5G<sup>5</sup> and Wi-Fi 6 connectivity to stream data at next generation speeds with ultra-low latency.



Shop now

Refreshing your mobile estate? BT can provide both contract and handset-only deals to suit all your needs.

Call to speak to our IT Specialists: **0370 429 3090**

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19

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**0370 429 3090**

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BT plc, registered in England number 01800000. Registered office: 81 Newgate Street, London, EC1A 7AJ.

Office address: Alpha Beta House, Enterprise Park, Horwich, Bolton, BL6 7PE.

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